



Your Warranty



SEALY NEW ZEALAND

Sealy New Zealand is dedicated to manufacturing quality products, so you can experience the benefits of a great night's sleep. Sealy is committed to its obligations under the Consumer Guarantees Act 1993 and handcrafts its products to the highest standards. Though every attention to detail is undertaken, in very occasional situations, manufacturing faults can occur. Should this happen, please contact the store where you purchased your sleepset from. If you are unable to reach the store, please contact Sealy.

If a manufacturing fault is identified, Sealy maintains spare parts and repair facilities and will replace or repair the defective mattress and/or foundation within a reasonable period of time, as limited by this warranty. In order for this warranty to be valid, you must be the original purchaser from an authorised dealer in New Zealand and you must provide a copy of the original store receipt (or other suitable proof), place of purchase and purchase price.



10 YEAR WARRANTY

This warranty is valid for a 10 year period and begins on the day of purchase. If your sleepset is repaired or replaced, there will be no extensions to the original warranty period.

THIS WARRANTY COVERS

MATTRESS

- Coils or wires that are loose or broken
- Coils or wires that protrude or tear through the fabric

FOUNDATION

- Splitting of the wood frame
- Loose or broken foundation wire
- Unstapling of modules
- Compression of modules
- Leg and castor failure

THIS WARRANTY DOES NOT COVER

- Mattress fabric (including stains, soiling, burns or pilling)
- Normal body indentations
- Comfort preference
- Handles (where fitted) - these should be used to position the mattress and are not designed to carry the full weight of the mattress
- Border wires (which run along the perimeter of the mattress and foundation) which are bent due to moving or bending the sleepset
- Bed height
- Sheet fit
- Mattress damage due to an unsuitable foundation (a mattress is designed for optimum performance when used in conjunction with a matching foundation as part of a total sleepset)
- Replacement of non-defective componentary
- New bed smell/odour
- Damage due to abuse
- Issues relating to heat
- Bed sold 'as is'

EXTENDING THE COMFORT & SUPPORT LIFE

Your new Sealy mattress has one sleep surface, which means you do not have to flip your mattress. Further, your mattress has specialist upholstery padding, which increases the longevity and performance of your mattress. Body impressions are normal and indicate that the comfort layers are conforming to your body contours. Body impressions may appear to be more pronounced with King or Super King mattresses. To help minimise body impressions we recommend you rotate your mattress as per the instructions on this warranty card and to try to sleep across the entire surface of your mattress.

HOW OFTEN TO ROTATE YOUR MATTRESS

- Every two weeks in the first three months
- Once every three months there-after

ROTATING INSTRUCTIONS



1

Grasp the mattress corners and spin the mattress clockwise 180 degrees, align with the base



2

Your new mattress is now rotated end to end



3

Handles (if fitted) should be used to position the mattress, not to lift or carry the mattress

TAKE CARE

We recommend you do not attempt to rotate the mattress by yourself – as this may cause personal injury or damage to your mattress.

Sealy New Zealand reserves the right to refuse a warranty when the product is found on inspection to be in an unsanitary condition or when the product failure is due to causes other than defective workmanship or material.

If identical materials are not available at the time of repair, Sealy reserves the manufacturer's right to substitute materials of equal quality. Identical fabrics can not be guaranteed, however the closest available match will be made.

SETTING UP YOUR MATTRESS

- Always carry your mattress on its side, we recommend you do not attempt to carry the mattress by yourself
- Handles (where fitted) are only for positioning the mattress and not for lifting or carrying
- Do not fold your mattress under any circumstances, as it will damage the edge support wire - gently flex the mattress when going through doorways
- Don't remove the tag located at the end of your mattress, this contains details important to your warranty
- Dispose of plastic bags immediately (these bags are polyethylene and are recyclable)
- Make sure children never use the bags to play with (they have no air vents and could lead to suffocation)
- Keep your mattress clean, the correct fitting mattress protector is recommended
- Keep your mattress dry - you should protect it from water and other fluids
- To ensure the optimum performance of your mattress, we strongly recommend the use of an appropriate Sealy foundation, which has been designed to work in conjunction with your mattress to deliver the best level of support

FOUNDATION FURNITURE

The use of slat foundations and other bedding furniture may result in damage being caused to your mattress; Sealy's warranty covers manufacturing faults as defined in this document, but may not cover damage caused by use of other foundation furniture.

LEG ASSEMBLY

Follow the leg assembly instructions for the foundation:

- 1 Turn the foundation or base of bed upside down and insert pintle into the hole and turn clockwise; repeat for all legs
- 2 Tighten by hand until legs are firmly in place
- 3 Turn foundation back and re-tighten legs as securely as possible by hand; check and realign as necessary every three months

Important: It is the purchaser's responsibility to tighten the legs to ensure that the bed is set up as intended - this warranty is void if this is not performed as suggested.

MATTRESS CARE

DO

- Turn and rotate your mattress regularly
- Vacuum regularly using a low suction
- Treat spills and stains as soon as possible, gently scrape away any soil or mop away liquid from the surface of the fabric; use a suitable upholstery cleaner and follow according to the manufacturers directions, dry in the shade away from direct heat and allow to dry thoroughly
- Protect from direct sunlight

DON'T

- Saturate fabric with water or other cleaning liquid
- Use dishwashing or laundry detergent
- Scrub with a stiff brush

Dry cleaning chemicals may cause damage – refer to the care instructions on the tag (located on the border of your mattress and base) for complete care instructions.

SAFETY ADVICE

Don't place this product near open flames or expose it to fire. The mattress is not flame proof and can ignite or burn if exposed to an open flame or fire. When ignited, some bedding material can burn rapidly and emit smoke and hazardous gases. For your safety we recommend that you do not smoke in bed.

To ensure your sleep comfort, make sure your bed and bedroom are aired regularly and avoid heating your room with an LPG heater. A by-product of LPG heating is moisture, which can lead to dampness in closed rooms.

FINALLY

Please note we recommend you allow up to 30 days for your body to adjust to the feel and support of your new sleepset.

Please be sure to retire your old mattress and base – your old bedding is unlikely to provide the comfort and support required. We recommend you do not pass on bedding to others.

For more information about Sealy visit:  www.sealy.co.nz  www.facebook.com/sealynz

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